

Continuous Improvement Review Schedule Program Year 2005

CIR Region and Locations	Team	CAP Staff Person	Peer Assistance	Peer	Headquarter Location	Customer Flow Location	Start Date
St. Charles	1	Susan Petersen	St. Louis County	Bill Rogers Valerie Moore	St. Charles	St. Charles	Monday, January 9, 2006
Jefferson/Franklin	2	Bev Kelsay	St. Louis City	Gretchen VanderMeulen	Arnold	Arnold	Monday, January 23, 2006
West Central	1	Chris Gardner	East Jack	Valerie Crims	Sedalia	Warrensburg	Monday, January 30, 2006
St. Louis County	1&2	Susan Petersen	St. Charles	Margaret Kelley	North Oaks	Deer Creek	Tuesday, February 14, 2006
Central	2	Chris Gardner	Northeast	Linda Studer Cathy Collup	Rolla	Jefferson City	Wednesday, February 22, 2006
Northeast	1	Chris Gardner	Central		Kirksville	Kirksville	Monday, March 06, 2006
St. Louis City	1&2	Susan Petersen	Jeff-Frank		SLATE	SLATE	Monday, March 20, 2006
Ozark	1	Bev Kelsay	Southwest		Springfield	Branson	Monday, April 10, 2006
Southwest	2	Susan Petersen	Ozark		Joplin	Joplin	Monday, April 17, 2006
Kansas City	1&2	Chris Gardner	Northwest		Paseo	South Kansas	Monday, May 01, 2006
East Jackson County	1&2	Chris Gardner	West Central		Paseo	Independence	Tuesday, May 09, 2006
Southeast	2	Susan Petersen	South Central		Cape Girardeau	Sikeston	Monday, May 22, 2006
South Central	1	Bev Kelsay	Southeast		West Plains	West Plains	Monday, June 05, 2006
Northwest	2	Susan Petersen	Kansas City		St. Joseph	St. Joseph	Monday, June 12, 2006

The Region providing assistance will be responsible for interviewing 10 Customers along with assisting in the review of the Customer Flow and EEO Checklist. Copies of the Interview instruments will be provided.

Updated: 1-26-06

Team 1: DeeDee, Kathie & Catherine

Team 2: Steve, John & Jerry